Accounting IS Big Data Webinars

How digitization of business is redefining financial reporting

June 6, 2017 2 EDT-1 CDT-Noon MDT-11 PDT



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KPMG

How digitization of business is redefining financial reporting

Quality + Insight = Value KPMG audit AAA webinar

June 6, 2017



Presentation agenda

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Today's presenters



Marc T. Macaulay is KPMG's Cognitive Technology Audit Leader. He is responsible for the development and implementation of a national cognitive technology strategy in support of the firm's Audit practice. Marc is a SEC review partner and has served as the lead audit partner on a number of the firm's most prominent global financial services clients.

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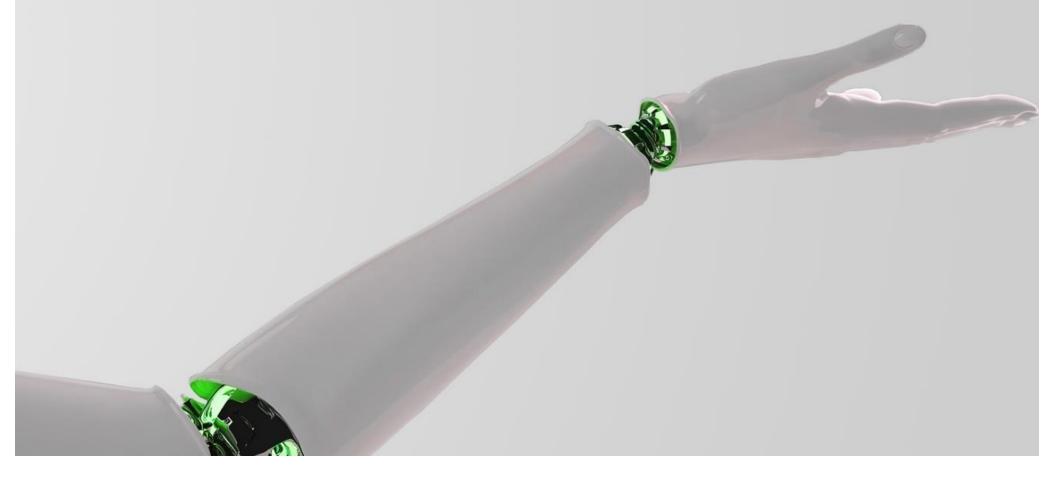
Dr. Arvind Sathi is the Chief Architect for KPMG Watson Platform with IBM® and a faculty member with University of California. Dr. Sathi worked under Nobel Prize-winner Dr. Herbert A. Simon and was a pioneer in developing Al solutions at Carnegie Group. Dr. Sathi has led several Al and Data Science programs at IBM and has published four books on analytics – <u>Cognitive</u> (Internet of) Things, <u>Engaging Customers Using Big Data</u>, <u>Big Data Analytics</u>, <u>Customer Experience Analytics</u>. Dr. Sathi is a member of IBM's Academy of Technology. **Contact: asathi@us.ibm.com**



Presentation summary

This presentation looks at the digitization of business and how artificial intelligence is redefining financial reporting. Artificial intelligence is not just science fiction anymore. Increasingly, AI – also referred to as cognitive technology – is being used in business to improve operational processes and support management decision making, including financial reporting.

This session will explore some of the technological advancements, obtainable insights and key concerns that are part of an organization's digital journey, including those relevant to successfully implementing digital transformation in financial reporting.





The digitization of business

An explosion of data

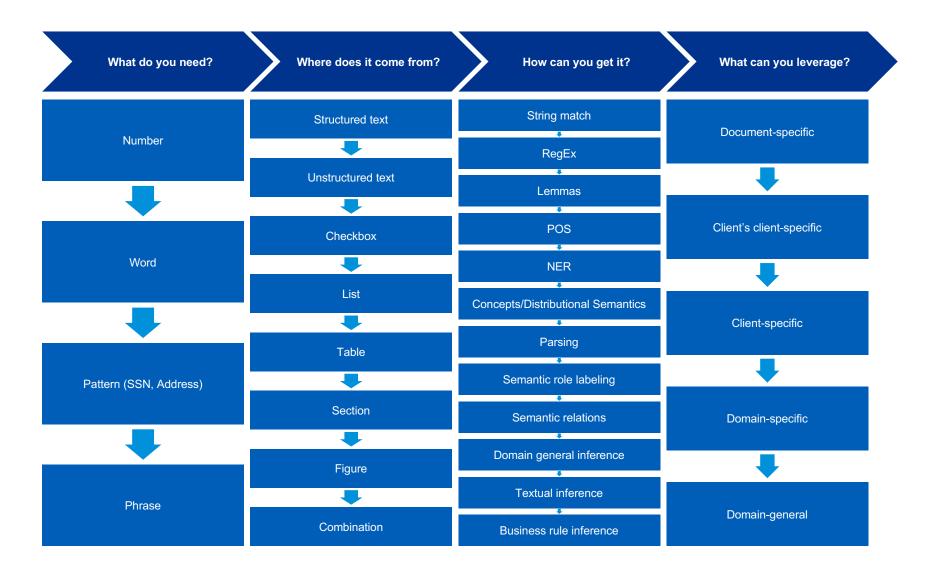
How do we obtain decision-relevant information from this explosion of data?

The answer More than More than More than More than 44,000,000 21,000,000 430,000 2,700,000 messages processed Video views and on WhatsApp messages sent Hours of video Tweets sent on Twitter are uploaded More than **Digital tools** 486,000 More than 195,000 26 hours of video Photos on minutes of Audio Chatting songs added New reviews watched on YouTube WhatsApp hours of music on WeChat on Spotify posted on Yelp Listened More than More than 70,000 More than Automation More than 150,000,000 100 69,500 Video messages New accounts **New Domains** shared on hours of Video E-mails are sent opened on LinkedIn Registered WhatsApp watched on Netflix Snaps sent More than on Snapchat More than More than 9,800 More than Robotics Around 18,000 **Articles Pinned 56.0** Searches Apps downloaded Apps downloaded on Pinterest Matches made on Google on Android on iPhone photos More than uploaded on 972,000 More than 3,000,000 Instagram **Data analytics** 140 Daily swipes 3,125,000 on Tinder Items are shared Submissions on Reddit on Facebook **243.055** This all happens every 60 seconds! Cognitive computing Seconds

^{*} Source: Go-Global, website, 2016



Data formats and extraction technologies





Changing the way business is done

The explosion of data in business has fostered unprecedented advances in digital processing power and the capacity to support decision making across multiple activities and operations.



- The global market for robots and artificial intelligence is expected to reach \$152.7 billion by 2020.
- The adoption of these technologies could improve productivity by 39 percent.¹

 Research indicates a return on investment in robotic technologies of between 600% and 800% for specific tasks.²







 Research suggests that smart robots will replace more than 100 million knowledge workers – or one-third of the world's jobs – by 2025.³



^{1&}quot;Robot Revolution - Global Robot & Al Primer" - Bank of America Merrill Lynch 2015

²"LSE – The IT function and Robotic Process Automation" – The London School of Economics and Political Science 2015

³ McKinsey Global Institute: Disruptive technologies: Advances that will transform life, business and the global economy – McKinsey & Company May 2013

CEO views on disruptive technologies

65%

of CEOs believe that the next three years will be more critical for their industry than the previous 50 years 39%

of CEOs feel they will be running significantly transformed companies in the next three years

81%

of CEOs believe that their organizations are not keeping up with the emergence of new technologies

Other top concerns

76% New entrants are disrupting their business model

Their organization is not disrupting business models in the industry

They need to develop an effective strategy to counter convergence in the market

Source: U.S. CEO Outlook 2016 survey: Now or never offers insights into the greatest concerns of CEO's and how they plan to mobilize for the fourth industrial revolution. Findings based on a study of the 3-year outlook of nearly 400 U.S. CEOs, with annual revenues greater than U.S. \$500 million; 32% have greater than U.S. \$10bn in revenues.



Recent PCAOB commentary

Based on recent remarks by Steven Harris¹ and the March 31, 2017 PCAOB standard setting agenda

Impact on the audit

- Mine and analyze large volumes of data
- Test up to 100% of transactions
- Automate routine tasks
- Identify anomalies and risks
- Track and analyze trends and risks against industry and geographical datasets

Matters to consider in possible PCAOB standard changes

- New tools being used in audits
- Changes to firms' audit methodologies
- C&A of data sets
- Academic research
- Activities of others, including auditing standard setters (e.g., IAASB's data analytics working group)

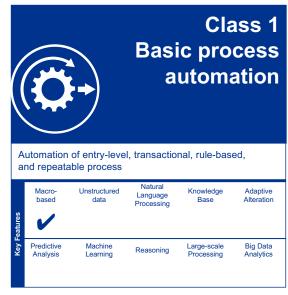
Tasks for educators

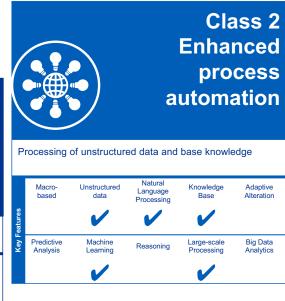
- Students must have the ability to work with large quantities of data and possess strong analytical skills
- Educators must teach students the skills needed for changing audit environment

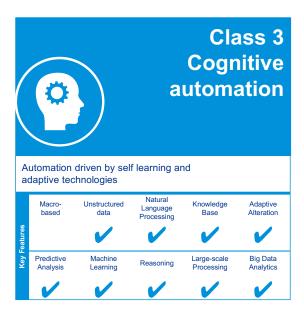


¹ Speech by Steven B. Harris, PCAOB Board Member, to the PCAOB/AAA Meeting, April 20, 2017

The classes of digital labor

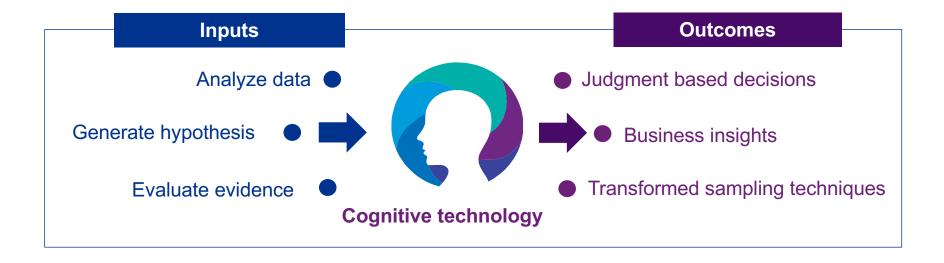






Benefits of cognitive technology

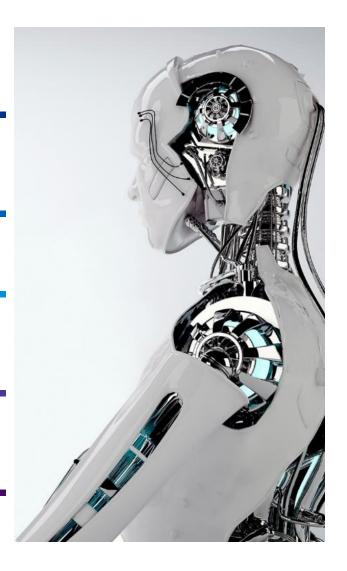
- Extract key attributes from unstructured data
- 2. Train the cognitive system to perform judgmental activities
- 3. Engage machine learning to enhance items 1 and 2 above
- Generate richer, more detailed audit evidence for evaluation and provide insights on systems, risks, processes and controls





Why now?

- Human experience and knowledge shared freely on the internet along with billions of connected devices are creating explosive, exponential growth of digital data
- Exponential improvement in technology accelerates at more meaningful baselines, beyond Moore's Law
- Frictionless access to technology (mobile, cloud)
- Advancements in machine learning, analytics and cognitive technology
- Global demographic shifts, reduction in working age population and need for talent





Question #1

Which is not a benefit of cognitive technology?

A. Extracts key attributes from unstructured data

- B. Trains the cognitive system to perform judgmental activities
- C. Completely eliminates need for human interaction in financial reporting
- Provides insights on systems, risks, processes and controls





Question #1 (continued)

Which is not a benefit of cognitive technology?

A. Extracts key attributes from unstructured data

- B. Trains the cognitive system to perform judgmental activities
- C. Completely eliminates need for human interaction in financial reporting

Provides insights on systems, risks, processes and controls



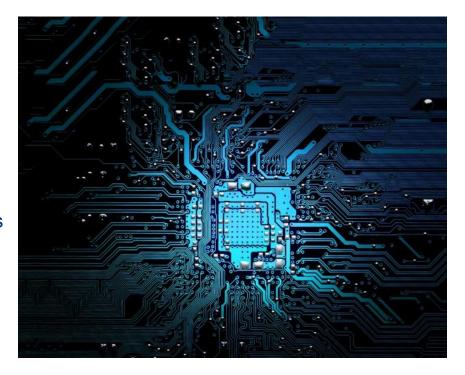
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Automation in action

Cognitive technology in action

KPMG's alliance with IBM Watson

- Integrates machine learning and other artificial intelligence technologies with KPMG's audit methodology
- Makes it possible for auditors to analyze larger volumes of both structured and unstructured data
- Enhances the ability to identify data outliers and anomalies and provides deeper insights into risks, processes and controls



Today, KPMG is exploring the application of IBM Watson's capabilities to demonstrate the impact and benefits of cognitive technology on audit processes, decision support and engagement deliverables.



Where are we today?

Deep learning methods have had a profound impact on a number of areas in recent years

Natural language processing, biomedical image analysis, and the analysis of sequential signals in a variety of application domains

As good as they may be at recognizing patterns in images, Al researchers know that neural networks have limitations.

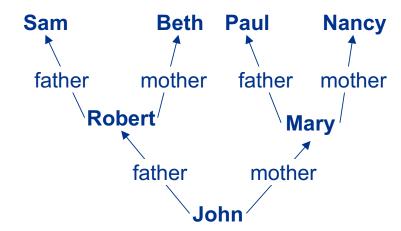


Artificial intelligence techniques comparison

Machine learning	Knowledge graphs
Discovers patterns by creating one or more layer of connected nodes to connect results to its inputs.	Discovers patterns by explicitly reasoning about entities and relationships.



Couple of images and lots of repetition (let it sink) repeat again

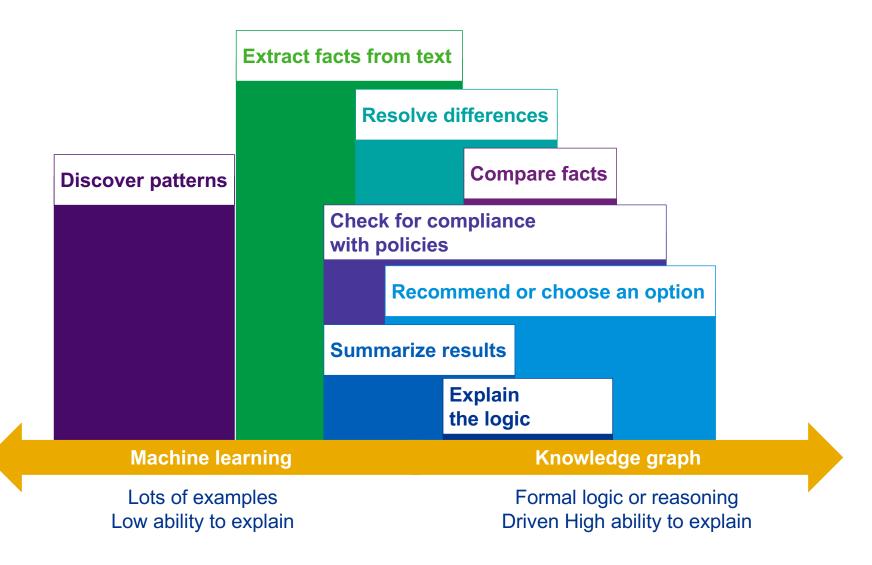


How do we define grand-parent? Who are John's grand-parents?

How do we decide which technique to use?



Application of techniques





AI decision-making considerations

Transparency

Private vs. public data

Decision-complexity

Number of variations

Availability and application of taxonomy



Some cognitive use cases

Commercial loan grading

- Objective: Process loan documentation, relevant external information and KPMG IP to generate a loan grade for each loan, indicative of the loan's creditworthiness
- Ingest loan documentation, external data and KPMG IP
- Extract key attributes from the data
- Train system on KPMG loan grading IP
- Generate a loan grade based on KPMG loan grading scale

Leasing

- Objective: Process lease documentation, relevant external information and KPMG IP to assess the classification, recognition and measurement of leases in the financial statements
- Ingest lease documentation, external data and KPMG IP
- Classify the documentation
- Extract key attributes from the data
- Apply KPMG IP to assess the classification, recognition and measurement of the lease in the financial information

Financial statement disclosures

- Objective: Process financial statement information, relevant external information (including the corresponding GAAP being applied in the financial statements) and KPMG IP to assess the financial statements and footnotes for conformity with GAAP/IFRS/other
- Generate a financial disclosure checklist that determines conformity with generally accepted accounting principles and identifies anomalies versus these principles

Revenue, sales invoices, procurement

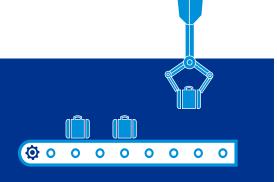
- Objective: Process client documentation, third-party information and KPMG IP to assess revenue or expense information contained in the client ledger
- Ingest revenue contracts, invoices, trial balances and other data and assess the completeness and accuracy of the client's ledger



Learnings to date

- Data: The biggest constraint today is "digital" data; the procurement, curation and maintenance of digital data to enable digital tools
- Align your technology solution to the business challenge
- Cognitive applications typically have longer investment cycles and higher resource requirements
- Digitizing your organization will help facilitate your digital journey
- Visual data (i.e., charts and graphs) continues to be a challenge for many cognitive tools to process
- Digital capabilities can
 - Help drive quality
 - Provide an enhanced user experience
 - Unleash deeper insights into available data

Don't wait... You should consider embarking on your journey now because your customers, your businesses, your people are all making decisions based on their "user" experience.





Question #2

True or False: Cognitive applications typically have longer investment cycles and higher resource requirements

True

False





Question #2 (continued)

True or False: Cognitive applications typically have longer investment cycles and higher resource requirements

True

False





KPMG

Academic considerations

People and talent

Experts are required to train and oversee design, content management, data analytics and technology development and improvement on the platform i.e., Digital Work.



The challenges we face in the 21st century

Academic Challenge

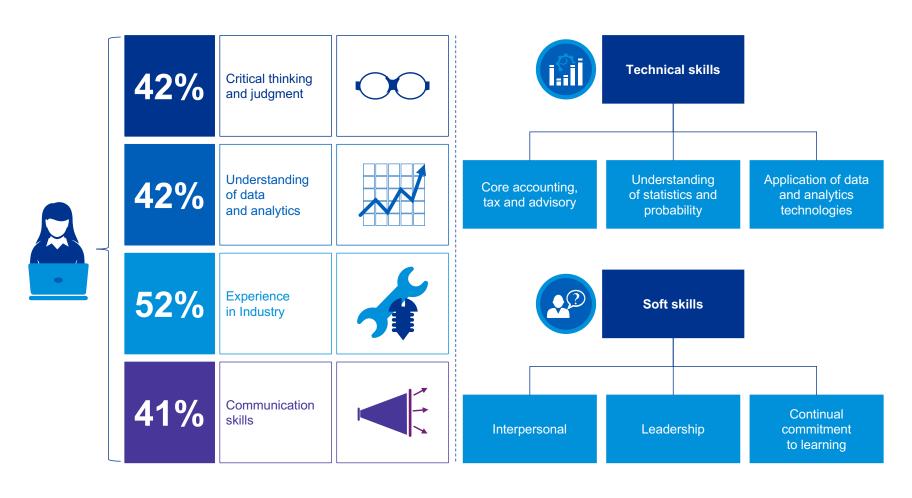
- Accounting and audit curriculum is not changing fast enough to incorporate data and analytics.
- Our talent therefore lack the practical knowledge to implement a data and analytics strategy when hired.

Challenge of a Master's Degree

 A large percentage of top talent from campuses do not obtain a Master's Degree due to its cost, despite the immediate and long term career value.



What is expected of professionals

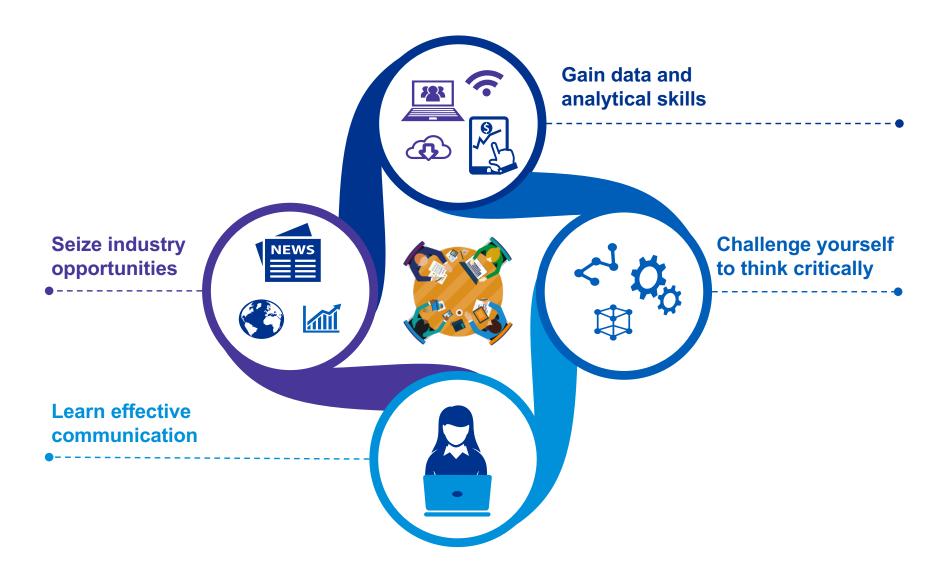


Forbes Insights kpmg.com/us/audit

Based on a survey of 151 U.S.-based respondents, including audit committee chairs and members, C-level financial executives, audit associates and accounting students.



What can students do now?





KPMG master of accounting with data and analytics program



Data and analytics focused curriculum, aimed at our **profession**

Developed and hosted at

The Ohio State
University
Max M. Fisher
College of Business

Villanova School of Business

Expanding in 2018



Fully funded tuition for "Top Talent" students



Internship assignments with **unparalleled** access to hands-on experience



Accelerated career and leadership development



Additional major universities to be added in the near future



Watson University programs

Many graduates don't have the skills businesses need most. The IBM Academic Initiative helps better prepare students for careers as business analysts, data scientists, cybersecurity professionals, software engineers and more. **University Courses Great Mind Challenge Use Case Study** Hackathons and **Watson Case Watson Academy** Competition **Showcases**



Question #3

Which of the following is not a case for the application of the Knowledge Graph Al technique?

A. Discover patterns

B. Explain the logic

C. Compare facts

D. Recommend an option



Question #3 (continued)

Which of the following is not a case for the application of the Knowledge Graph Al technique?

A. Discover patterns

B. Explain the logic

C. Compare facts

D. Recommend an option





Questions?





Perspectives on innovation



For more information visit KPMG's website: www.kpmg.com/us/audit



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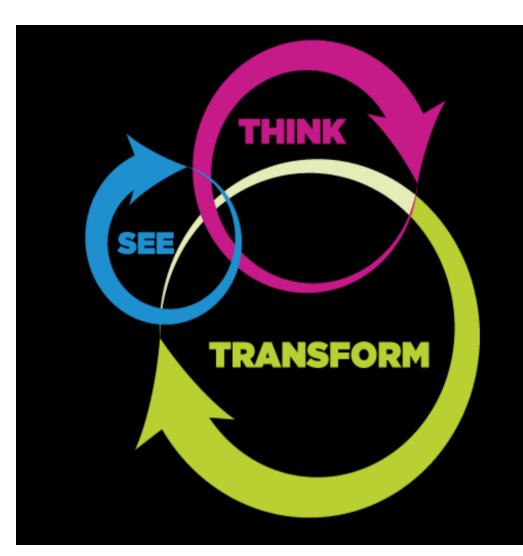
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The Ever-Changing Big Data Ecosystem--Learn the latest

The Accounting Function of the Future-How to be prepared

Gain Insights from 3 Different Company Perspectives-How They See Around the Corner to determine when to move and what are their keys to success in data and analytics

New this year: Hands-on Workshops Friday afternoon

Back by Popular Demand: Young Professionals Panel, New Big Data Cases, and Technology Visionaries Panel

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